

******Please read and follow all directions exactly or this fix will not work!!******

Directions for Patching Phyve's Meditech Workstation 4_18

1. Go to <http://phyve.majorhospital.com> and try to connect with 4_18. Go ahead and log on and attempt to connect to MOX. It will FAIL while "updating bitmaps" and an error message stating: "HOST COMPUTER NOT RESPONDING". At this point you will want to close out of Phyve.
 - a. If you receive this error message: refer to step 2.
 - b. If you do NOT receive this message and you are able to get into MOX, MIS, or PCI, then you're okay and don't need to worry about this fix.
2. Save the attached file, "GRAPHICS.zip" to the desktop.
3. Go to the file called "GRAPHICS.zip"
4. Right-click on this file, and highlight WinZip, then choose "Extract To..."
5. WinZip will open asking for the directory/location of where you want to extract these files to. You will want to type in:

C:\Program Files\MEDITECH\Station4_18
6. Select "Extract"
7. The extracting process will begin, and it may ask you to "Confirm Overwrite", make sure that you choose "Yes to All"
8. Go to <http://phyve.majorhospital.com> and try to connect one more time. Go ahead and log on and attempt it again. At this point, it should work fine. If not, please let us know @ 317.421.3205.