

NEWS



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Major Hospital captures “Top 100 Hospitals” rank for second year by Thomson Reuters

Hospital praised for patient outcomes, safety

SHELBYVILLE, IN –Major Hospital, a community hospital located near southwest urban Indianapolis, has been named one of the nation’s 100 Top Hospitals by Thomson Reuters. The top designation is the second in a row for the community-based facility, which serves as the anchor hospital for Major Health Partners.

Major Hospital is one of only six Indiana hospitals cited as one of America’s top 100 hospitals, joining St. Vincent and St. Francis in Central Indiana for the honor. In addition, Major Hospital was presented with the Everest Award, a special award given only to 23 of the Top 100 Hospitals that delivered the greatest rate of improvement over a five year period.

According to Thomson Reuters, the Top 100 Hospitals Award recognizes the boards, executives, and medical staff leaders who developed and executed strategies that enabled a culture of performance improvement to grow rapidly and consistently that resulted in setting national benchmarks for excellence in the industry.

“Reviewing nearly 3,000 hospitals, Thomson Reuters based their evaluation on excellence in clinical outcomes, patient safety, patient satisfaction, financial performance, and operational efficiency,” said Jack Horner, president and CEO of Major Hospital.

“This recognition independently validates once again the success of our physicians, nurses, staff and administrators in maintaining superb standards of patient care.”

"This year’s study magnified the value that 100 Top Hospital award winners provide to their communities. Even during the economic downturn, the 100 Top Hospitals maintained a profit from operations while raising the bar for clinical quality and patient satisfaction," Jean Chenoweth, senior vice president for performance improvement and 100 Top Hospitals programs at Thomson Reuters, said in a press release. "The insistence of these hospitals’ leaders--their boards, executive teams and medical staffs--on overall excellence makes the difference."

According to Thomson Reuters, the Top 100 Hospital Awards means:

- Patients can feel comfortable that a hospital receiving the 100 Top Hospitals: National Benchmarks designation is performing well against national standards
- Its board, management, doctors, nurses, and hospital employees work together to constantly measure, review and improve performance to make it a good place to receive care
- The community the hospital serves can rely on the hospital as a well-managed major employer that will continue to invest in newer technology and services needed by the community
- Patients are measurably less likely to have a complication, adverse patient safety event, or die unnecessarily
- Patients are more likely to receive care efficiently at a reasonable comparative cost

The winners were identified through an in-depth analysis by the *Thomson Reuters 100 Top Hospitals®: National Benchmarks* study. The study evaluated nearly 3,000 short-term, acute care, non-federal hospitals in nine areas: mortality, medical complications, patient safety, average length of stay, expenses, profitability, cash-to-debt ratio, patient satisfaction, and adherence to clinical standards of care.

The winning hospitals were announced in the March 29 edition of *Modern Healthcare* magazine.

“The goal of Major Hospital is nothing less than to be the best in the region for personalized healthcare delivery, and again for the second year the national Thomson-Reuters results demonstrate that we are advancing toward that goal as compared to hospitals across the country,” Horner emphasized.

“Major Hospital serves as the healthcare anchor for 29 different specialty practice groups. We began an intensive effort to ramp up our already high standards over two years ago,” according to Linda Wessic, vice president of nursing for Major Hospital.

“Our commitment to strategically renew our long-term focus on high standards of healthcare is succeeding,” she said.

The national research results documented by Thomson-Reuters adds to a long list of notable recognitions for excellence received by Major Hospital. Among other achievements, the hospital has been recognized three times recently as one of America’s “100 Most Wired Hospitals” by *Hospitals and Health Networks* magazine. Major Hospital achieved this recognition and a later designation as one of “the Top 25 Wired Hospitals in the rural and small community category” for its early adoption and implementation of a comprehensive medical information technology system.

Such systems improve patient safety and outcomes by standardizing information exchange and Major Hospital was one of the first healthcare facilities in the Midwest to deploy such state-of-the-art technology. Major Hospital also has achieved peer recognition as an early adopter of telemedicine applications in secure high-resolution image transmission and the fiber-based broadband linkage of all hospital-related physician practice groups.

“Employing state-of-the-art technology to promote the health and well-being for the people of Shelby County and southeast Indiana remains one of our primary objectives and requires us to be the best we can be. Both of the Thomson-Reuters awards eloquently demonstrate our invitation to our patients to ‘Experience the Major Difference’ is indeed a positive claim,” Horner concluded.

For information on this study and other 100 Top Hospitals research is available at www.100tophospitals.com.

About Major Hospital

Major Hospital is the primary healthcare provider for Shelby County (Indiana) and serves patients and families throughout southeast Indiana through the hospital and its vertical practice groups in Major Health Partners. Founded in 1924, Major Hospital has served as regional leader in successfully delivering a wide spectrum of healthcare services, including oncology and orthopaedics. As documented by the national independent Press Ganey ranking service, Major Hospital currently enjoys a top ranking for inpatient satisfaction in central Indiana. It has also secured a national reputation as one the nation’s leading hospitals in health informatics. For more information, please visit www.majorhospital.org.